

SCHOOL FUSION / EDULINK

PARENT FAQ

New: One user name and password works for both SchoolFusion and Edulink.

1) My Edulink account does not work anymore. Why wasn't I told about changes?

Answer: Last summer a new system was put in place which deleted all of the previous parent and student accounts. We have posted this on our web page.

2) How do I get an Edulink account?

Answer: You must create a SchoolFusion account first in order to have an Edulink account created.

3) How do I create a SchoolFusion account?

Answer: You must come into school to the Counseling Department to pick up the SchoolFusion Passcode letter which will allow you to create your SchoolFusion account. An Edulink account using the same user name and password will be created automatically. However, the Edulink account will not be available for 1 – 2 school days since there is a delay in the data transfer.

4) I have more than one student in Prince William County Schools. Do I need a Passcode letter for each student?

Answer: Yes. There is a unique passcode assigned to each student. You need to pick up a Passcode letter for each student. You will join them all to the same SchoolFusion user account, but you must have the passcode for each student.

5) I already have a SchoolFusion account with a middle or elementary school.

Answer: You must come into Gar-Field to the Counseling Department to pick up the SchoolFusion Passcode letter for your high school student. Log into the web page for the middle school or elementary school. Click on the My Family link and then on Add This Student. Type in the information for the Gar-Field student and submit. You will now be able to log into both web pages and both Edulinks with the same user name and password.

6) I tried to create the SchoolFusion account, but it keeps telling me that my email address is already used.

Answer: The error message is misleading. What it really means is that the user name has already been used. Please choose a different user name.

7) I created my SchoolFusion account and it works fine, but my Edulink does not work.

Answer: When did you create the SchoolFusion account? It takes Edulink a school day or two to catch up with the data transfer. Please be patient.